

# PaymentsFirst Compliance Day Agenda

March 19, 2025

\*Agenda subject to change without notice

10:00 - 10:15 AM ET 9:00 - 9:15 AM CT	<b>Introductions and House Keeping</b> PaymentsFirst Education Team
10:15 - 11:15 AM ET 9:15 - 10:15 AM CT	<b>Instant Payments Risk Assessment</b> <b>Jeanette Waye, AAP, APRP - Vice President, Risk &amp; Consulting (PaymentsFirst)</b>  Instant payments offer speed and convenience but also introduce unique risk challenges. This session will explore the evolving risk landscape of instant payments. We'll discuss best practices for risk assessment and mitigation strategies for your instant payment ecosystem. Join us to ensure your instant payment operations are secure and resilient.
11:15 - 11:30 AM ET 10:15 - 10:30 PM CT	<b>Break</b>
11:30AM - 12:30 PM ET 10:30 - 11:30 AM CT	<b>Leveraging Enforcement Actions to Strengthen Compliance and Operational Resilience</b> <b>Monica Bolin, CERP, NCRM, CVMP - Enterprise Risk Management (Ncontracts)</b>  Over the past year, a wave of enforcement actions has highlighted key areas of regulatory scrutiny, presenting both challenges and opportunities for financial institutions. This session will explore how these actions provide critical insights and can serve as valuable lessons to enhance your compliance programs, third-party risk management (TPRM) frameworks, and overall operational resilience - if you take the time to look at them closely. Join us as we analyze recent enforcement trends and discuss actionable strategies to safeguard your institution from similar pitfalls.
12:30 - 1:30 PM ET 11:30AM - 12:30 PM CT	<b>Lunch</b>
1:30 - 2:30 PM ET 12:30 - 1:30 PM CT	<b>AI in Banking</b> <b>Kevin Miyamoto - Chief Operations Officer (Identifree)</b>  In today's dynamic business landscape, delivering personalized customer experiences is paramount. But how do you achieve this at scale while navigating the complexities of financial compliance? This webinar will equip you with the knowledge and strategies to leverage AI for enhanced customer interactions and robust transaction monitoring, particularly within the context of ACH rules.
2:30 - 2:45 PM ET 1:30 - 1:45 PM CT	<b>Break</b>
2:45 - 3:45 PM ET 1:45 - 2:45 PM CT	<b>Check Fraud: Navigating the Evolving Landscape and Maximizing Recover</b> <b>Steven Cree, NCP - Vice President (ECCHO Rules and Member Governance)</b>  Check fraud remains a persistent threat! Understanding the vulnerabilities in traditional check processing and the latest regulatory changes is crucial for mitigating losses and maximizing recovery. This session will provide an overview of check fraud, focusing on practical strategies and the legal landscape, the critical importance of UCC and Reg CC return deadlines, the consequences of late returns, and explore potential avenues of recourse when deadlines are missed. The session will also include an examination of ECCHO Rule 9 and its significant impact on warranty flow, particularly the changes that took effect in 2024.
3:45 - 4:00 PM ET 2:45 - 3:00 PM CT	<b>Closing</b>