PacPay
PACIFIC PAYMENTS ALLIANCE

PaymentsFirst



2027

EDUCATION COURSE CATALOG

Building payment confidence across Hawaii.

ACH | FRAUD | COMPLIANCE | RISK | CARDS | CHECKS

pacpay.org | paymentsfirst.org

REVIEW DRAFT - dates, locations, eligibility and pricing require final approval

Explore the 2027 Catalog

CLICK A MONTH OR SECTION TO JUMP DIRECTLY THERE

Education Package Plan 03

MONTHLY EDUCATION

January 04

February 05

March 07

April 08

May 10

June 11

July 12

August 13

September 15

October 16

November 17

December 18

Event details, including dates, times, and locations, are subject to change.

The Education Package Plan

Your annual training advantage, including eligible PacPay Hawaii workshops.

ONE PLAN. MORE WAYS TO LEARN.

For PacPay member organizations, eligible in-person PacPay training is included alongside the shared PaymentsFirst education offerings. This is a distinctive benefit of the PacPay plan.

SINGLE SEAT

$800

per year | 1 seat per eligible session

GROUP PLAN

$1,500

per year | 5 seats per eligible session

You may use your allotted 2027 COMP Codes provided by PacPay towards the cost of an Education Package Plan.

WHAT IS INCLUDED

- Webinars
- Check Workshops
- Compliance Day
- Payments University
- Fraud Day
- In-Person Workshops

GROUP PLAN: EXTRA BENEFITS

All registered attendees of a live webinar receive 30-day access to the recording when registered under one of the five available seats.

In addition, the organization may designate five team members to access designated on-demand courses in P.A.L.S. (PaymentsFirst Anytime Learning System).

EDUCATION PACKAGE PLAN APPLICATION

IMPORTANT EXCLUSIONS

Annual Solutions Payments Conferences; accreditation-prep courses; Nacha webinars; ElevateU and FPP certificates; Payments Professor education; standalone recordings; online courses. Specific schedule notes may identify additional exclusions.

January 2027

MONTHLY EDUCATION

1/7

WEBINAR

The ACH Academy Part 1 — Inside the ACH Entry: SEC Codes, Authorization, and Processing

EPP Eligible

Build a strong foundation in ACH operations with this three-part series designed to take participants through the lifecycle of an ACH transaction.

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

1/13

WEBINAR

"Hold" My Hand: Balancing Fraud and Funds Availability

EPP Eligible

Handling daily check deposits can feel like walking a compliance tightrope.

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP/NCP credits | $199/PP

1/21

WEBINAR

Mastering Payment Risk Assessments: ACH

EPP Eligible

Navigating modern payment rails requires more than just checking a compliance box—it demands an operational strategy that anticipates evolving threats.

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

1/27

WEBINAR

Nacha Rules Update

EPP Eligible

This session provides a comprehensive overview of recently passed updates and changes to the Nacha Operating Rules, equipping payments and ACH professionals with the information needed to remain…

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

1/28

WEBINAR

The Payments Dispute Decision Tree: Rules, Roles, and Deadlines

EPP Eligible

Use real-world dispute scenarios to determine whether Regulation E, Nacha Rules, stop-payment procedures, or WSUD requirements apply.

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

February 2027

MONTHLY EDUCATION

2/3
WEBINAR

Green Books and Red Flags: It's Tax Refund Season!

EPP Eligible

For fiscal year 2025, the IRS processed more than 271.4 million tax returns and other forms and issued more than $638.8 billion in tax refunds.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/APRP credits | $199/PP

2/4
WEBINAR

The ACH Academy Part 2 — ACH Exceptions: Returns, NOCs, and Reversals

EPP Eligible

Build a strong foundation in ACH operations with this three-part series designed to take participants through the lifecycle of an ACH transaction.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

2/16
IN-PERSON

In-Person Training — Navigating the Check Maze: UCC, Reg CC, and Exception Processing

EPP Eligible

Review UCC and Regulation CC requirements for check exceptions and processing.
9:00 AM HST | 180 minutes | $80/PP
LOCATION • Bank of Hawai'i Center for Excellence Team Room 4
111 S King St, Honolulu, HI 96813

2/16
IN-PERSON

In-Person Training — From Dispute to Resolution: Handling Reg E Claims with Confidence

EPP Eligible

Build confidence in reviewing Regulation E claims and guiding disputes toward resolution.
1:00 PM HST | 180 minutes | $80/PP
LOCATION • Bank of Hawai'i Center for Excellence Team Room 4
111 S King St, Honolulu, HI 96813

2/17
IN-PERSON

In-Person Training — Navigating and Tabbing Your Rule Book

EPP Eligible

Does the 3-pound 8-ounce Nacha Operating Rules book seem like a mystery to you?
9:00 am HST | 6 hours | 6 AAP/AFPP/APRP credits | $99/PP
LOCATION • Bank of Hawai'i Center for Excellence Team Room 4
111 S King St, Honolulu, HI 96813

2/18
IN-PERSON

In-Person Training — RDFI Roles & Responsibilities

EPP Eligible

Receiving Depository Financial Institutions (RDFIs) are mission critical to the proper functioning of the ACH Network.
9:00 am HST | 6 hours | 6 AAP/AFPP/APRP credits | $99/PP
LOCATION • Bank of Hawai'i Center for Excellence Team Room 4
111 S King St, Honolulu, HI 96813

February 2027 / continued

MONTHLY EDUCATION

2/18

WEBINAR

Mastering Payment Risk Assessments: Check/RDC

EPP Eligible

Navigating modern payment rails requires more than just checking a compliance box—it demands an operational strategy that anticipates evolving threats.

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/APRP/NCP credits | $199/PP

2/25

WEBINAR

Nacha Rules Update: Second Chance

EPP Eligible

This session provides a comprehensive overview of recently passed updates and changes to the Nacha Operating Rules, equipping payments and ACH professionals with the information needed to remain...

2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

March 2027

MONTHLY EDUCATION

3/3
WEBINAR

Tabbing Your Rule Book

EPP Eligible

This session turns the Nacha Operating Rules from an intimidating resource into a practical, easy-to-navigate tool.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 180 minutes | 3.6 AAP/AFPP/APRP credits | $199/PP

3/4
WEBINAR

The ACH Academy Part 3: Managing the ACH Network

EPP Eligible

Build a strong foundation in ACH operations with this three-part series designed to take participants through the lifecycle of an ACH transaction.
2:00 ET/1:00 CT/9:00 HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

3/10
WEBINAR

I Have a Late Return, What Do I Do?

EPP Eligible

Most days, ACH return processing is fairly easy.
2:00 ET/1:00 CT/9:00 HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

3/23
WEBINAR

Managing Payment System Fraud: Operations Best Practices

EPP Eligible

While risk and compliance teams set the policies, your back-office operations teams are on the front lines of catching, processing, and resolving payment fraud every single day.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

3/30
WEBINAR

Regulation Essentials Series: Regulation E

EPP Eligible

This introductory session explains what Regulation E is, who and what it covers, and why it matters to consumer electronic-fund-transfer services.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

April 2027

MONTHLY EDUCATION

4/8
WEBINAR

Open Banking 101

EPP Eligible

What exactly is open banking, and why should financial institutions care?
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

4/15
WEBINAR

Stopping the Drain: Reducing Losses from Federal ACH Reclamations

EPP Eligible

The U.S.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/APRP credits | $199/PP

4/20
WEBINAR

SAFE Banking Act and Cannabis Banking: A 4/20 Compliance Primer

EPP Eligible

Mark 4/20 with a practical introduction to cannabis banking and the proposed SAFE Banking Act.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

4/22
WEBINAR

From Paper to Practice: Validating Consistency Between Policy and Procedure

EPP Eligible

A policy is only as effective as the procedure that executes it.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

4/26
IN-PERSON

PacPay Annual Meeting

8:30 AM HST | 3.5 hours | Free for PacPay members
LOCATION • HawaiiUSA Federal Credit Union Community Room, Honolulu, HI

4/27
IN-PERSON

In-Person Training — ODFI Roles & Responsibilities

EPP Eligible

Do you fully understand the roles and responsibilities of the OFDI?
9:00 AM HST | 6 hours | 6.0 AAP/AFPP/APRP credits | $99/PP
LOCATION • HawaiiUSA Federal Credit Union Community Room, 1226 College Walk, Honolulu, HI 96817

April 2027 / continued

MONTHLY EDUCATION

4/27

WEBINAR

Regulation E vs. Reality: Fighting Back Against Friendly Fraud

EPP Eligible

In today's digital payment ecosystem, financial institutions face a massive challenge: Friendly Fraud.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

4/28

IN-PERSON

In-Person Training — Government Payments and the ACH Network

EPP Eligible

Do you know how to handle federal government returns, DNEs, or NOCs?
9:00 AM HST | 6 hours | 6.0 AAP/APRP credits | $99/PP
LOCATION • HawaiiUSA Federal Credit Union Community Room, Honolulu, HI

May 2027

MONTHLY EDUCATION

5/4
WEBINAR

May the Rules Be with You: Navigating Rules Enforcement, Arbitration, and Compensation

EPP Eligible

In a payment network not so far away, maintaining balance requires strict adherence to the Nacha Operating Rules.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

5/6
WEBINAR

Regulation Essentials Series: Regulation GG

EPP Eligible

Online gambling payments can place financial institutions at the intersection of payment processing, customer due diligence, and federal compliance risk.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

5/13
WEBINAR

After EMV: Debit Card Next Steps

EPP Eligible

The initial migration to EMV in October of 2015 brought excitement over the ability to reduce fraud.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

5/26
WEBINAR

Chargeback Rock: Unpack Your Card Disputes

EPP Eligible

If your debit card dispute workflow feels more like a chaotic concert than a smooth operation, it’s time to get back to the classics.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

June 2027

MONTHLY EDUCATION

6/8
WEBINAR

Oops! Now What? Managing ACH Exceptions

EPP Eligible

Not every ACH entry goes exactly as planned.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 180 minutes | 3.6 AAP/AFPP/APRP credits | $199/PP

6/10
WEBINAR

Unauthorized Entries: Limitations on Warranty Claims

EPP Eligible

The Limitation on Warranty Claims rule change in 2021 brought about ODFI warranty changes that were long overdue.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

6/17
WEBINAR

Audit Ready, Not Anxious: Proving Your Payments Controls Work

EPP Eligible

A well-written risk assessment is only the beginning.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

6/24
WEBINAR

Mid-Year Nacha Update

EPP Eligible

Do you think a Rules Update is only for the beginning of the year?
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP/NCP credits | $199/PP

July 2027

MONTHLY EDUCATION

7/13

WEBINAR

Quantum Payments: A Primer for Financial Institutions

EPP Eligible

Quantum computing may seem distant, but its implications for payments security, encryption, identity, and long-lived financial data demand attention now.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

7/20

WORKSHOP

Check Workshop Part 1: Processing, Regulations, and Fraud

EPP Eligible

Checks remain a cornerstone of the financial system, but processing them safely requires navigating a complex web of legal frameworks, operational rules, and persistent fraud threats.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 180 minutes | 3.6 AAP/APRP/NCP credits | $199/PP

7/22

WEBINAR

Rules of Engagement: Nacha and Regulation E

EPP Eligible

When it comes to handling ACH disputes and unauthorized transactions, financial institutions often find themselves going between two sets of rules — the Nacha Operating Rules and Regulation E.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

7/27

WEBINAR

The Availability Balancing Act: A Risk-Based Approach to Funds Availability

EPP Eligible

In today’s multi-rail environment, deciding when to make deposited funds available is a constant tug-of-war between regulatory mandates, customer expectation for speed, and institution-wide credit risk.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

August 2027

MONTHLY EDUCATION

8/3
IN-PERSON

In-Person Training — Topic TBD

EPP Eligible

9:00 AM HST | 180 minutes | 3.6 AAP/AFPP/APRP credits | $80/PP
LOCATION • First Hawaiian Bank Center Tower, 999 Bishop St, Honolulu, HI 96813

8/3
IN-PERSON

In-Person Training — Topic TBD

EPP Eligible

1:00 PM HST | 180 minutes | 3.6 AAP/AFPP/APRP credits | $80/PP
LOCATION • First Hawaiian Bank Center Tower, 999 Bishop St, Honolulu, HI 96813

8/3
WEBINAR

Top Tips for Your Exception Handling in 2027

EPP Eligible

Once upon a time, it was much easier to handle ACH returns.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

8/4
IN-PERSON

In-Person Training — Regulation Review

EPP Eligible

This full day session will help you gain a better understanding of the legal foundation of ACH Network to include consumer protections provided by Regulation E, business protection provided by UCC4A, and the…
9:00 AM HST | 6 hours | 6.0 AAP/AFPP/APRP credits | $99/PP
LOCATION • First Hawaiian Bank Center Tower, 999 Bishop St, Honolulu, HI 96813

8/5
IN-PERSON

In-Person Training — File Formats and Other Payment Systems

EPP Eligible

Appendix Three of the Nacha Operating Rules is your decoder key for all things related the ACH File Formats.
9:00 AM HST | 6 hours | 6.0 AAP/AFPP/APRP credits | $99/PP
LOCATION • First Hawaiian Bank Center Tower, 999 Bishop St, Honolulu, HI 96813

8/5
WEBINAR

Quantum Payments: Building a Quantum-Ready Payments Strategy

EPP Eligible

The next step after understanding quantum risk is deciding what to do about it.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

August 2027 / continued

MONTHLY EDUCATION

8/17

WEBINAR

Mastering Payment Risk Assessments: Instant Payments and Wire Transfer

EPP Eligible

Navigating modern payment rails requires more than just checking a compliance box—it demands an operational strategy that anticipates evolving threats.

2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

8/19

WEBINAR

The Aftermath of Check Fraud: Allocating Loss, Liability, and Breach of Warranty

EPP Eligible

Even with modern detection tools, altered, counterfeit, and forged checks still slip through the cracks, leaving financial institutions and businesses tangled in complex disputes over liability.

2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/APRP/NCP credits | $199/PP

September 2027

MONTHLY EDUCATION

9/7
WEBINAR

AI in Payments: Opportunity, Risk, and Reality

EPP Eligible

Artificial intelligence is transforming the payments industry.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP credits | $199/PP

9/16
WEBINAR

Checks and the Code: Practical UCC 3 & 4 Compliance

EPP Eligible

Even in a digital-first world, paper checks remain a primary target for fraud, and the legal framework governing them hasn't changed.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/APRP/NCP credits | $199/PP

9/20–22
IN-PERSON

AAP Review

9:00 AM HST | 6 hours
LOCATION • Bank of Hawaii Center for Excellence, Team Room 4, 111 S King St, 5th FL, Honolulu, HI 96813

9/22
WEBINAR

The Liability Maze

EPP Eligible

Gain clarity on who is responsible when things go wrong in a payment transaction.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 180 minutes | 3.6 AAP/AFPP/APRP/NCP credits | $199/PP

9/23
WEBINAR

Know Before You Move Money: Account Validation Across the Rails

EPP Eligible

o A payment can be authorized, formatted correctly, and still be sent to the wrong account.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

9/29
WEBINAR

Inside the Third-Party Sender (TPS): Obligations of the ODFI and the TPS

EPP Eligible

One of the frequently asked questions that we receive is, “Is this a Third-Party Sender?”.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

October 2027

MONTHLY EDUCATION

10/5

WEBINAR

Off the Rails: Keeping Fraud Off Our Payment Rails

EPP Eligible

In the world of faster payments, "business as usual" security is a recipe for disaster.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

10/7

WEBINAR

Are Your WEB Entries Compliant?

EPP Eligible

While the internet has been a part of our lives for about 30 years and Web debits since 2001, it really wasn’t until business integrated payments into their websites that we really saw growth in these...
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

10/14

WEBINAR

Regulation Essentials Series: Regulation CC

EPP Eligible

Regulation CC is a cornerstone of the U.S.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/APRP/NCP credits | $199/PP

10/27

WEBINAR

Faster Than Ever: Navigating FedNow and RTP

EPP Eligible

Instant payments continue to gain momentum as businesses and consumers expect faster access to funds.
2:00 PM ET/1:00 PM CT/8:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

November 2027

MONTHLY EDUCATION

11/2
WEBINAR

Is Your Return Rate Reporting in Compliance?

EPP Eligible

In addition to establishing exposure limits for your originators, the ODFI Risk Management section also requires that you “monitor the Originator’s or Third-Party Sender’s origination and “return activity” across...
2:00 PM ET/1:00 PM CT/8:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

11/3
In-Person/Virtual Option

Hawaii Fraud Day

COMPLIMENTARY

Financial fraud generates billions of dollars annually for bad actors.
8:45 HST | 6 hours | 4.8 AAP/ APRP (AFPP + NCP TBD) credits | Free or $199 for non member FIs
LOCATION • TBD (in-person & virtual)

11/4–5
In-Person/Virtual Option

Payments University — Hawaii

EPP Eligible

Payments University is an intense, collegiate-style learning environment structured to provide holistic, concentrated payments education.
9:00 am-4:00 pm HST | 2 days | 12 AAP/APRP (AFPP + NCP TBD) credits | $190
LOCATION • TBD (in-person & virtual)

11/9
WORKSHOP

Check Workshop Part 2: Check Conversion, Returns & Adjustments, and Cashier's Checks

EPP Eligible

Building on the foundational concepts covered in Part 1, this second 3-hour installment of our comprehensive check workshop dives into the complex back-office mechanics of check handling.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 180 minutes | 3.6 AAP/APRP/NCP credits | $199/PP

11/18
WEBINAR

Same Day ACH and Payments Strategy: Faster Payments Without the Full Instant Payments Build

EPP Eligible

Same Day ACH is no longer simply an expedited-processing option—it is a strategic payment rail for organizations seeking faster payroll, claims, disbursements, collections, account funding, merchant...
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

11/23
WEBINAR

The Art of Setting Exposure Limits

EPP Eligible

Setting exposure limits for your ACH Originators is a requirement of the Nacha Rules, however there are no set guidelines on how this task should be accomplished.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

December 2027

MONTHLY EDUCATION

12/2

WEBINAR

Mastering Payment Risk Assessments: Vendor Management

EPP Eligible

Navigating modern payment rails requires more than just checking a compliance box—it demands an operational strategy that anticipates evolving threats.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 60 minutes | 1.2 AAP/AFPP/APRP credits | $199/PP

12/7

WEBINAR

Next-Gen Payments: Defining Digital Trends

EPP Eligible

The payments landscape is evolving rapidly, driven by emerging technologies, changing consumer expectations, and shifting regulatory frameworks.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/APRP credits | $199/PP

12/9

WEBINAR

Swipe, Tap, Click: Managing Card Fraud in a Digital World

EPP Eligible

Card fraud continues to evolve as fraudsters take advantage of stolen credentials, account takeover, digital wallets, and increasingly intricate scams.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP

12/14

WEBINAR

Inside False Pretenses, Unauthorized Returns, and Other Disputes: ODFI Risk Management (Fraud Monitoring)

EPP Eligible

As the implementation of Fraud Monitoring occurred in March and June of 2026, many institutions questioned not only “What do we need to do?" but “What exactly is this False Pretenses term?”.
2:00 PM ET/1:00 PM CT/9:00 AM HST | 90 minutes | 1.8 AAP/AFPP/APRP credits | $199/PP