

PaymentsFirst Fraud Day - November 4, 2026

Agenda is subject to change without notice

8:45-9:00	Introductions and House Keeping
9:00 – 10:00	Stopping Scams in Their Tracks: Tools, Tactics, and Teamwork - Mike Timoney, VP Secure Payments, Federal Reserve Financial Services Scams are evolving rapidly as digital payments become more common. This session will explore real-world scenarios, how frontline teams respond when they suspect a customer is being targeted, and practical tactics that can support faster intervention. Attendees will also gain resources for customer education and industry intelligence sharing, with time for questions and discussion.
10:00-10:15	Break
10:15 -11:15	Financial Crimes in Hawaii - Detective Tim Iinuma, Honolulu Police Department Financial fraud across Hawaii is rapidly escalating, driving tens of millions in localized losses annually through complex digital, investment, and impersonation schemes. Join a Detective from the Honolulu Police Department's Financial Crimes Unit for a candid, behind-the-scenes breakdown of current white-collar crimes affecting Oahu and the neighboring islands. Attendees will learn how local law enforcement investigates modern fraud and identify red flags unique to island demographics.
11:15-12:30	Lunch
12:30- 1:30	Off the Rails – Keeping Fraud off our Payment Rails-Jessica Lelii, AAP, AFPP, APRP, NCP PaymentsFirst In the world of faster payments, "business as usual" security is a recipe for disaster. This session explores the cutting-edge strategies needed to secure our payment infrastructure against increasingly agile fraudsters. Learn how to fortify your payment rails to ensure they remain fast, fluid, and—most importantly—fraud-free.
1:30 – 1:45	Break
1:45-2:45	Stop Scamming My MOM! – Kevin Olsen, The Payments Professor Scammers are becoming more convincing, more personal, and more difficult for consumers and financial institutions to stop. This interactive group discussion examines how today's scams happen, why intelligent people fall for them, and where existing prevention efforts are falling short. Participants will share real-world experiences and explore what financial institutions, families, technology providers, and communities can realistically do. The goal is to move beyond simply warning customers and identify practical ways to interrupt scams before the money is gone.